

Quality Policy

The company undertakes painting, general building maintenance and line marking to the commercial, industrial, Defence/ government sectors and the construction industry in general.

We have extensive experience working on large and technically challenging painting projects Victoria wide.

Our strength lies in painting and refurbishment project planning, trade team, commercial, site remediation, feasibility planning, and the ability to manage client site activities from conception to completion.

We build teams by instilling pride in the service we provide. We create a culture of honesty and workmanship. We serve our customers and communities through transparent communication, collaboration and by building trust and mutual respect.

We are committed to ongoing compliance with the requirements of the ISO 9001:2015 Quality Management Systems specification.

Our policy aims to meet and exceed our customer expectations. The company is committed but not limited to:

- Meeting customer expectations for quality, such as value for money, safety, prompt efficient service and reliability.
- Ensuring that our customer receives total satisfaction during, and at the completion of each contract.
- · Complying with legal and contractual requirements.
- Continually improving our services with innovative ideas, improved efficiency, and quality procedures for the betterment of the company and industry.
- Measuring our performance and using this learning to refine and improve our performance.
- Being an employer of choice who provides a good working environment, employment conditions, and opportunities for further training and advancement.
- · Not compromising quality, safety, and environmental issues for profit.
- Meeting the international quality standards pursuant to ISO 9001:2015.

This policy is communicated to all staff and subcontractors through inductions and is reviewed annually during management review meetings. It is also made available to interested parties through our website.

Approved by Mathew Tweed

Signature:

Position: Managing Director

Date of initial approval: 31st October 2020

Date of last review: 28th October 2021

Date of Next Review: 28th October 2022

Approved: 31/10/2020